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Dear Homeowner,

RAIN and HVAC repairs are the topic for July.

Unfortunately, there are many reasons the air conditioning cannot be repaired when it is raining:

- * There is 240 volts inside a condensing unit (the metal box in the back yard) and rain greatly increases the chance to get electrocuted.
- * If the Freon line is cut open, moisture very quickly gets into the line and damages the system.
- * When you take the cover off of the condensing unit and open the electrical circuits it could short out a control board or other electronics.
- * Rain will get into the gauges and meters that technicians use to check the unit - they are very expensive to replace.
- * Technician does not want to get wet and track mud and water into the customers home.
- * When you renew, be sure to check out the **PREMIER Package** if you have not purchased it already. When air conditioning, heater or water heater replacement is necessary, it will save you lots of money (code violations, permits, refrigerant recovery and disposal, removal of defective equipment. Plus, it has additional coverage on the dishwasher, air conditioning, built-in-microwave, plumbing, range/oven/cook top and trash compactor). If you have a monthly contract, call today, and **add the PREMIER Package**.