



Sharon Harrison
Founder / President

Dear Home Owner,

- * When winter comes, the ground water gets cold. When that very cold water flows into your water heater the heater can fail, if any of the parts are on their last leg.
- * Many people think that the only remedy for a water heater, problem is replacement; actually, 80% are repaired.
- * If you have to replace your water heater it can be a financial nightmare. Thank goodness if you have a residential service contract on your house - because you are going to save money - especially if you must have your water heater replaced
- * In a replacement, the home warranty company pays for the tank and the labor to install the water heater.
- * Code upgrades, permits and removal are some of the expenses not paid by a home warranty company, unless additional optional coverage is purchased.
- * This is the hardest time of the year for water heaters.
- * Nation's contractors are responsible and abide by each city's code regulations. If the equipment is not installed correctly, and the "green tag" permit inspection completed by your city's inspector is not available, your homeowners insurance company could deny paying claims for flooding or burning related to a failed installation of the water heater.
- * Helpful hint: to extend the life of the water heater, have it "flushed" out once a year.

